

Investigation Training

Case Study, Exercise #2

In this exercise your supervisor will play the role of the Teacher. You will be interviewing the Teacher as part of the investigation plan you created in Exercise #1. You may find the form below helpful in recording the Teacher's responses. You will use your notes from the interview in Exercise #3.

As a reminder, here is the complaint you're investigating:

He Hit My Baby

Titan's Tots is a child care center licensed for 30 children. You have received the following complaint from a Titan's Tots parent.

Dear Sir or Madam,

I don't know what standard you use to license day care, but you are surely not doing your job. Until last week I had my sweet little Amy (she's two) at Titan Tots. Last Tuesday when I picked her up she was crying and she definitely had a fat lip. When I asked her what happened she said, Brandon (he is a little brat in her class) had hit her with a block.

_____ (teacher, your supervisor) is the head teacher in this class and when I complained all I got was, "Kids will be kids, that type thing happens."

Well, I'm taking Amy out of that class and I think you should look into it.

You may want to review the link to "[When Bad Things Happen to Good Interviewers](#)" for some tips prior to the interview.

INTERVIEW FORM
Program Evaluator Notes

NOTES: Interview of _____

Date: _____

QUESTION	RESPONSE	BEHAVIOR